

# *Role of the Institute*

*In*

# *Empowering Restaurant Skill Development*

By

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# Human Resource Requirement (in thousands)

Year	2012	2018	2022
No.	1,869	2,939	4,065

Source: Ministry of Tourism, Government, of India and IMaCS analysis

# Function Wise Distribution

Function	% of People
F & B Service	20%
F & B Kitchen	15 – 20%
House Keeping	15 – 20%
Front Office	8%
Others	32%

Source: Primary Research and IMaCS analysis

# Empowering Restaurant Skill Development

- Regular Courses
- Short Term Training Programmes
- Training Programmes Under CBSP

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# **Regular Programmes** at the Institute

**M. Sc. in Hospitality Administration**

**M. Sc. in Dietetics & Food Service Management**

**B.Sc. in Hospitality & Hotel Administration**

**PG Diploma Accommodation Operation & Management**

**Diploma in Food & Beverage Service**

**Diploma in Bakery & Confectionery**

**Craftsmanship in Food Production & Patisserie**

**Craftsmanship in Food & Beverage Service**

Training Programmes  
at the institute

under

CBSP Scheme

of

Ministry of Tourism, Government of India

# Hunar Se Rozgaar

## Programme

Food Production

Food & Beverage Service

Bakery & Patisserie

Housekeeping Utility

## Duration

8 weeks

6 weeks

8 weeks

6 weeks

**No of People Trained**

**944**



# National Skill Certification

Food Production (Cook)

Food & Beverage Service (Waiter)

No. of People Trained	3480
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# **Programmes Conducted**

## **Management Development Programme**

**For Guest House Owners**

**No. of People Trained                      1062**

## **Skill Development Programme**

**For Guest House Staff**

**No. of People Trained                      1472**

## **Programme For ITDC Operational Staff**

**No. of People Trained                      712**

# Programmes Conducted

**“Managing Quality Services”**

**For IRCTC Catering Supervisor**

**No. of People Trained                      299**

**Programme For NDMC Staff**

**No. of People Trained                      105**

# Empowering Work Force

- PROVIDING DIGNITY
- CONDUCIVE WORKING CONDITIONS
- SENIORS' ATTITUDE
- MONITORING INDIVIDUAL NEEDS
- PARTICIPATION IN DECISIONS

**MOTIVATING, INSPIRING,  
ENERGIZING PEOPLE IS  
TANTAMOUNT TO EMPOWERING  
THEM.**

